PERIODIC DISCLOSURES

FORM NL-45-GREIVANCE DISPOSAL

Registration No. 141 and Date of Registration with the IRDA-11th December, 2008

RAHEJA QBE

CIN No. U66030MH2007PLC173129

Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED

Date: as on 31st December 2021

	Particulars		IEVANCE DISPOSAL Additions during the	Complaints Resolved				Total Complaints
Sr No.		Opening Balance	quarter (net of duplicate complaints)	Fully Accepted	Partial Accepted	Rejected	Complaints Pending at the end of the quarter	registered up to the quarter during the financial year
1	Complaints made by customers	0	0	0	0	0	0	0
a)	Proposal Related	0	0	0	0	0	0	0
b)	Claims Related	0	18	4	0	14	0	42
c)	Policy Related	0	6	5	0	1	0	16
d)	Premium Related	0	0	0	0	0	0	0
e)	Refund Related	0	0	0	0	0	0	0
f)	Coverage Related	0	0	0	0	0	0	0
g)	Cover Note Related	0	0	0	0	0	0	0
h)	Product Related	0	0	0	0	0	0	0
i)	Others	0	0	0	0	0	0	0
	Total	0	24	9	0	15	0	58
2 3 4 5 6 7	Total No. of policies during previous Period:Total No. of claims during previous Period:Total No. of policies during current Period:Total No. of claims during current Period:Total No. of claims during current Period:Total No. of Policy Complaints (current Period) per 10,000 policies (current Period):Total No. of Claim Complaints (current Period) per 10,000 claims registered (current Period):	2,49,993 8,155 1,45,054 35,376 1.10 51.50						
8	Duration wise Pending Status	Number	ade by customers Percentage to Pending complaints	Complain Number	Percentage	Number	Total Percentage to	
					to Pending complaints	Number	Pending complaints	
	Up to 15 days	0	0	0	0	0	0	
	15 - 30 days	0	0	0	0	0	0	
	30 - 90 days	0	0	0	0	0	0	
d)	90 days & Beyond	0	0	0	0	0	0	
	Total Number of Complaints	0	0	0	0	0	0	